



A patron brings an animal into the library

Is the animal a dog or miniature horse?

Is the patron's animal a known service animal?

Staff ask first question: "Is the animal a service animal required because of a disability?"

Staff ask second question: "What work or task has the animal been trained to perform?"

Please ask the patron to leave with the animal. They are welcome to return without the animal.

Patron has full access to the library.

Patron's answer insufficiently addresses animal's role as a service animal. For example: "He's my therapy dog."

Patron's answer sufficiently addresses work animal is trained to do in relation to patron's disability.